

## IT - Senior Business Process Analyst: Export Control

For one of our customers in the province "Zeeland" we are looking for a **Senior Business Process Analyst** .

### Job description

As a Senior Business Process Analyst (BPA) for Export Control division, you will be the key liaison between Compliance & Export Control departments and the IT organization. Your primary mission is to assess, refine, and implement business processes and related information systems (e.g., SAP/GTS) to enhance their effectiveness, ensuring they align with legal priorities and the company's strategic direction.

#### Key Responsibilities:

- ✓ Act as the first IT contact for business stakeholders and process owners in the Compliance & Export Control departments.
- ✓ Assess, change, and refine business processes and related information systems (e.g., SAP, external customs declaration systems) to ensure effectiveness and alignment with strategic priorities.
- ✓ Play a key role in IT development and implementation projects, managing transitions from development to support phases.

#### Support Functions:

- ✓ Serve as the bridge between the business organization, IT organization, and outsourcing partners, including customs authorities and IT service providers.
- ✓ Document "as-is" and "to-be" processes and assist in developing business case transitions.

#### Management & Leadership:

- ✓ Lead and steer project teams, ensuring proper documentation and knowledge transfer before go-live.
- ✓ Drive change and handle resistance, providing leadership and direction in high-pressure environments.

#### Process & Improvement:

- ✓ Translate business requirements into IT requirements and select or design appropriate solutions to meet these requirements.
- ✓ Continuously improve processes to align with export control and customs regulations.

#### Additional Duties:

- ✓ Ensure compliance with export control procedures and customs declaration rules in a complex logistics environment.
- ✓ Travel Requirements: Up to 10% travel required.

### Your qualifications

Education: Bachelor's or Master's degree in Information Technology, Business Administration, or Tax Law.

#### Skills & Experience:

- ✓ 5-10 years of experience in export control procedures and customs declaration rules/systems in a complex logistics environment.
- ✓ Proven experience with IT systems supporting export control and customs, specifically SAP/Logistics (ECC and/or S4) and SAP/GTS.
- ✓ Experience working with external solution providers in export control and customs areas.

#### Technical Skills:

- ✓ In-depth knowledge of SAP/GTS (especially GTS 11 and/or GTS/HANA 2023) and SAP/Logistics.
- ✓ Ability to document and transition business processes effectively.

#### Soft Skills:

- ✓ Strong customer focus, result-oriented, and committed to excellence.
- ✓ Proactive personality capable of dealing with resistance.
- ✓ Leadership capability with the ability to steer a team and drive change.
- ✓ Strong communication and presentation skills, fluent in Dutch and/or English.

#### Other Requirements:

- ✓ Ability to perform in high-pressure environments and a hands-on mentality.
- ✓ Passionate about driving innovative solutions.

### What we offer

[click here for the Conditions.](#)

**Reference:** 3239

**Projectphase:** Engineering

**Discipline:** Administration, Business Analysis, Process

**Position:** Administrator, Consultant

**Function level:** Senior

**Region:** (NL) Zeeland

**Education:** Bachelor

**Experience:** 8-15 years

**Type of contract:** Intentional

**Posted at:** 10-09-2024

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