

## Digital Turnaround Hardware Support

For one of our customers in province "Zeeland" we are in search for a **Digital Hardware Coördinator**.

### Job description

The Senior Engineering and Maintenance IT Technician plays a pivotal role in the Digital Turnaround Hardware Support Team, overseeing the implementation, maintenance, and troubleshooting of digital tools and hardware.

This senior-level position ensures field workers have the necessary technology and information to perform their tasks effectively during all phases of Turnaround, while offering Level 1 system support and taking the lead in planning and facilitation activities.

#### Key Responsibilities:

- ✓ Support Digital Operations: Deploy and maintain key tools like W&AV, Wrench Time Analysis, eSWP, and PTT Phones, providing Level 1 support and troubleshooting to ensure smooth operation.
- ✓ Planning & Facilitation: Collaborate with local teams during FEL to implement digital tools, plan resources, schedules, and ensure proper equipment availability.
- ✓ Hardware & System Management: Oversee hardware such as mobile kiosks, wireless access points, BLE devices, RFID, and solar arrays, ensuring all equipment is operational and maintained.
- ✓ Leadership & Mentoring: Guide less experienced team members, providing technical expertise, while managing tool storage, inventory, and quality control.
- ✓ Process Improvement: Lead documentation of work processes and troubleshooting, driving improvements for smoother operations.
- ✓ Digital Kit Management: Manage the preparation of digital kits (devices, kiosks, wireless infrastructure) for Turnaround projects.
- ✓ Field Support: Travel extensively to sites in Spain, Germany, Netherlands, and the USA to provide on-site support and resolve technical issues.
- ✓ Training & Knowledge Transfer: Provide ongoing training on digital tools to ensure the team maximizes the technology's impact during Turnaround.

#### Travel Requirements:

Extensive travel to various Petro Chemical sites is required to provide on-site support during Turnaround projects, including preparation, execution, and post-execution phases.

This senior-level role is ideal for someone with extensive experience in digital hardware and tool management, strong leadership skills, and a collaborative, self-directed work style. You'll be a key player in ensuring the success of Turnaround activities globally, while mentoring and guiding the team in technical excellence.

### Your qualifications

- ✓ Education: MBO level 4 or higher in Electrical & Instrumentation (E&I), or a related technical field. Advanced technical education and expertise are required due to the senior nature of the role.
- ✓ IT Skills: A solid understanding of IT systems is preferred, with a focus on Level 1 support for digital

tools. Proficiency in troubleshooting and supporting a range of hardware and digital systems (e.g., mobile devices, wireless access points, BLE devices) is essential.

- ✓ Experience: Previous experience in engineering or maintenance with a focus on IT support for field operations is a must. The candidate should have considerable on-the-job experience handling technical processes and leading team activities.
- ✓ Leadership & People Skills: Strong people management skills and the ability to mentor and guide less experienced team members. Must be comfortable taking a leadership role in facilitating planning and tool implementation across teams.
- ✓ Communication: Excellent communication skills are necessary for interacting with team members, site leaders, and stakeholders. Must be proficient in English; Dutch is a plus.
- ✓ Hands-On Mentality: A practical, hands-on approach is critical for managing the installation, maintenance, and troubleshooting of digital tools and hardware during Turnaround projects.
- ✓ Travel: This position requires extensive travel to various North American and International sites, as you will provide on-site support during all phases of Turnaround projects.
- ✓ This senior-level role is ideal for candidates who have a mix of technical expertise, IT knowledge, and leadership skills, and who are ready to play a key role in supporting and improving Turnaround operations globally.

## What we offer

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**Reference:** 3235

**Projectphase:** Maintenance

**Discipline:** Automation, Electrical, IT Support, Project Support, Telecom

**Position:** Coördinator, Supervisor, Technician

**Function level:** Senior

**Region:** (NL) Zeeland

**Education:** MBO/TSO

**Experience:** 3-8 years

**Type of contract:** Intentional

**Posted at:** 13-09-2024

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